

From Detective John Parnitzke <jparnitzke@palosheightspd.org>
Subject **FW: Neighbors Portal by Ring**
To Jeanine Kustak <JKustak@palosheightspd.org>
Date Tue, 6 Aug 2019 20:36:49 +0000

From: Rohit Murti [mailto:rohit.murti@ring.com]
Sent: Wednesday, June 5, 2019 8:52 AM
To: Detective John Parnitzke <jparnitzke@palosheightspd.org>
Subject: Re: Neighbors Portal by Ring

Good day Detective,

When you have a moment, would you mind giving me a call at (832) 992-9910, please? I tried to reach you at your direct line and left you a voicemail. Thank you.

Sincerely,

Rohit D. Murti

Community Partnerships Manager
T 832.992.9910 E rohit.murti@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Wed, May 8, 2019 at 12:54 PM Rohit Murti <rohit.murti@ring.com> wrote:

Detective Parnitzke,

Thank you for your interest in our law enforcement program - Neighbors Portal by Ring. We would love to share information on the program through a live webinar, as per your convenience and availability. Please have a look at the link below and book a time that works for you.

Booking Link: <https://rohitmurti.youcanbook.me/>

While we encourage the participation of as many officers as are interested, the presence of the following personnel would be essential to ensure optimal experience and results with Neighbors Portal by Ring:

- Partnership Coordinator
- Public Information Officer / Social Media Liaison
- Investigative - CID/Crime/Property Crime
- Community Outreach Officer

Acquaintance with the [Neighbors](#) app, prior to our webinar, would be beneficial for engagement. Please feel free to call or email me if you have any questions. Thank you for your time. We look forward to hearing from you.

Sincerely,

Rohit D. Murti

Community Partnerships Manager
T 832.992.9910 E rohit.murti@ring.com



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www.ring.com



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From Detective John Parnitzke <jparnitzke@palosheightspd.org>
Subject **FW: Ring MOU - Palos Heights Police Department, IL**
To Jeanine Kustak <JKustak@palosheightspd.org>
Date Tue, 6 Aug 2019 20:41:25 +0000

From: Rohit Murti [mailto:rohit.murti@ring.com]
Sent: Thursday, June 6, 2019 5:16 PM
To: Detective John Parnitzke <jparnitzke@palosheightspd.org>
Subject: Ring MOU - Palos Heights Police Department, IL

Detective Parnitzke,

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

Program Summary

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community ([via a free app](#)) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the [Neighbors](#) app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the [Neighbors](#) app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My cell number is 832-992-9910. As part of our security protocol, I have mailed a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email.

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. Please let me know if this is the case and I will loop in our PR/Media team for support.

Could you please help me identify the personnel in the highlighted roles? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator - Detective John Parnitzke (jparnitzke@palosheightspd.org)
- Public Information Officer / Social Media Liaison - **TBD** (could you please help me schedule a time to present to him/her?)
- Investigative (CID/Crime/Property Crime) - **TBD**
- Community Outreach Officer - **TBD**
- Social Media Coordinator - **TBD**

Thank you again for meeting with me. I look forward to working with you and Palos Heights Police Department.

Sincerely,

Rohit D. Murti

Community Partnerships Manager
T 832.992.9910 E rohit.murti@ring.com



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From Detective John Parnitzke <jparnitzke@palosheightspd.org>
Subject **FW: Neighbors Portal by Ring: Onboarding for Palos Heights Police Department, IL**
To Jeanine Kustak <JKustak@palosheightspd.org>
Date Tue, 6 Aug 2019 20:36:15 +0000

From: Rohit Murti [mailto:rohit.murti@ring.com]

Sent: Wednesday, June 12, 2019 5:18 PM

To: Detective John Parnitzke <jparnitzke@palosheightspd.org>; Anthony Modestine <anthony.modestine@ring.com>

Subject: Neighbors Portal by Ring: Onboarding for Palos Heights Police Department, IL

Detective Parnitzke,

Please find the fully signed MOU agreement, attached. Thank you for working with me through this process. Please allow me to introduce you to your Partner Success Associate - Anthony Modestine.

Anthony brings extensive experience in the business and is well positioned to successfully onboard and work with you and Palos Heights Police Department. The next step to commence Portal onboarding will be to set up a 1-hour webinar with you, key stakeholders and Anthony. As the onboarding is of a 'train-the-trainer' style, we only require the following personnel to join:

- **Partnership Coordinator** - main champion for the Ring partnership.
 - Name - Detective John Parnitzke
 - Email - jparnitzke@palosheightspd.org
- **Press/Media Coordinator** - typically the PIO who will coordinate the initial partnership announcement and ongoing PR.
 - Name - Detective Sergeant Michael Yott
 - Email - myott@palosheightspd.org
- **Community Relations Coordinator** - the person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc..
 - Name - Detective John Parnitzke
 - Email - jparnitzke@palosheightspd.org
- **Investigative Coordinator** - your resident expert when the department wants to send a video request. This person will be trained on best practices for ensuring the maximum participation and sharing of videos.
 - Name - Detective John Parnitzke
 - Email - jparnitzke@palosheightspd.org
- **Social Media Coordinator** - your resident expert who is responsible for posting to social media.
 - Name - Sergeant Gerard Wodka
 - Email - gwodka@palosheightspd.org

Involvement by each of these groups is essential for active community participation (specifically on video requests) and overall long-term success of the partnership. Please ensure you have access to a computer in order for us to screen-share the Portal with you. Anthony, could you please coordinate with Detective Parnitzke to identify a day and time that works for all of your schedules?

Thank you, to you all, for your time.

Sincerely,

Rohit D. Murti

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T 832.992.9910 E rohit.murti@ring.com

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Subject **FW: Neighbors Portal by Ring: Onboarding for Palos Heights Police Department, IL**
To Jeanine Kustak <JKustak@palosheightspd.org>
Date Tue, 6 Aug 2019 20:36:02 +0000

From: Detective John Parnitzke
Sent: Wednesday, June 12, 2019 5:43 PM
To: Sergeant Michael Yott <myott@palosheightspd.org>; Sergeant Gerard Wodka <1108@palosheightspd.org>
Subject: FW: Neighbors Portal by Ring: Onboarding for Palos Heights Police Department, IL

I'll let you when I get the webinar set.

From: Rohit Murti [<mailto:rohit.murti@ring.com>]
Sent: Wednesday, June 12, 2019 5:18 PM
To: Detective John Parnitzke <jparnitzke@palosheightspd.org>; Anthony Modestine <anthony.modestine@ring.com>
Subject: Neighbors Portal by Ring: Onboarding for Palos Heights Police Department, IL

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Thank you, to you all, for your time.

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Subject **FW: Neighbors Portal by Ring: Onboarding for Palos Heights Police Department, IL**
To Jeanine Kustak <JKustak@palosheightspd.org>
Date Tue, 6 Aug 2019 20:35:49 +0000

From: Anthony Modestine [mailto:anthony.modestine@ring.com]
Sent: Thursday, June 13, 2019 12:33 PM
To: Detective John Parnitzke <jparnitzke@palosheightspd.org>
Cc: Rohit Murti <rohit.murti@ring.com>
Subject: Re: Neighbors Portal by Ring: Onboarding for Palos Heights Police Department, IL

Thank's for that introduction Rohit.

Detective Panitzke, Its a pleasure to e-meet you and I look forward to working with yourself and the Police Department. As Rohit mentioned our next step is to schedule a 1-hour webinar meeting with myself and all the key stakeholders listed above.

As far as availability, I am currently available on Monday, June 24th at 10 am Est or Friday the 28th at 10 am Est which would be 9 am Cst. Please let me know if one of those two days work for you and the team so I can confirm your spot. Also, feel free to invite as many others into this meeting as possible, It would be good that most of the department receives the full in-depth training from myself!

Thanks and let me know if you have any questions in the meantime!

Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



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On Wed, Jun 12, 2019 at 6:43 PM Detective John Parnitzke <jparnitzke@palosheightspd.org> wrote:

Great!

I look forward to hearing from Anthony to set up the Webinar.

*Detective John Parnitzke #109
Palos Heights Police Department
7607 W College Drive
Palos Heights, IL 60463
jparnitzke@palosheightspd.org
Main (708) 448-5060
Desk (708)671-3209
Fax (708)361-9371*

From: Rohit Murti [mailto:rohit.murti@ring.com]
Sent: Wednesday, June 12, 2019 5:18 PM
To: Detective John Parnitzke <jparnitzke@palosheightspd.org>; Anthony Modestine <anthony.modestine@ring.com>
Subject: Neighbors Portal by Ring: Onboarding for Palos Heights Police Department, IL

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 - Name - Detective Sergeant Michael Yott
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 - Name - Detective John Parnitzke
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 - Name - Sergeant Gerard Wodka
 - Email - gwodka@palosheightspd.org

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T 832.992.9910 E rohit.murti@ring.com

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From Detective John Parnitzke <jparnitzke@palosheightspd.org>
Subject **FW: You've been invited to join Ring Neighbors Portal**
To Jeanine Kustak <JKustak@palosheightspd.org>
Date Tue, 6 Aug 2019 20:38:59 +0000

From: Ring Team [mailto:no-reply@ring.com]
Sent: Monday, June 24, 2019 8:17 AM
To: Detective John Parnitzke <jparnitzke@palosheightspd.org>
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the [Palos Heights Police Department](#) in the Ring Neighbors Portal.

Neighbors Portal provides the [Palos Heights Police Department](#) with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

[Join Portal Now](#)

*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.
Unfortunately, Internet Explorer is currently not supported.



Email intended for jparnitzke@palosheightspd.org.

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From Detective John Parnitzke <jparnitzke@palosheightspd.org>
Subject **FW: Urgent: Palos Heights Police Department needs your help**
To Jeanine Kustak <JKustak@palosheightspd.org>
Date Tue, 6 Aug 2019 20:38:27 +0000

From: Ring Team [mailto:videorequest@ring.com]
Sent: Tuesday, July 16, 2019 1:28 PM
To: Detective John Parnitzke <jparnitzke@palosheightspd.org>
Subject: Urgent: Palos Heights Police Department needs your help

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting **Detective John Parnitzke** of the **Palos Heights Police Department** in requesting videos that may help with an investigation of an incident that occurred near your home. Your Ring device may have captured video that could help. The Palos Heights Police Department is seeking videos recorded between: **July 9th from 4:00 PM CDT to 5:00 PM CDT**

[Share Your Ring Videos Now](#)

[Or check your Ring videos before sharing](#)

A message from Detective Parnitzke:

Palos Heights Residents, we had an male white subject escape on foot from Palos Community Hospital, and steal a vehicle from a resident's driveway near Carmichael Drive and 76th Avenue. If you have any questions please contact 708-671-3257 or 708-671-3209. Thanks Palos Heights PD Investigations.

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to [share your Ring videos](#), the Palos Heights Police Department will receive all of your video recordings in the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,
Ring Team

If you have any questions or concerns, please contact Detective Parnitzke at Palos Heights Police Department or **reply to this email** to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).



Email intended for jparnitzke@palosheightspd.org
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From Detective John Parnitzke <jparnitzke@palosheightspd.org>
Subject **FW: Urgent: Palos Heights Police Department needs your help**
To Jeanine Kustak <JKustak@palosheightspd.org>
Date Tue, 6 Aug 2019 20:37:53 +0000

From: Ring Team [mailto:videorequest@ring.com]
Sent: Thursday, August 1, 2019 10:47 AM
To: Detective John Parnitzke <jparnitzke@palosheightspd.org>
Subject: Urgent: Palos Heights Police Department needs your help

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting **Detective John Parnitzke** of the **Palos Heights Police Department** in requesting videos that may help with an investigation of an incident (Incident #2019-02753) that occurred near your home. Your Ring device may have captured video that could help. The Palos Heights Police Department is seeking videos recorded between: **August 1st from 12:00 AM CDT to 5:00 AM CDT**

[Share Your Ring Videos Now](#)

[Or check your Ring videos before sharing](#)

A message from Detective Parnitzke:

Palos Heights Residents, we had numerous reports of thefts from motor vehicles in the early morning hours. Multiple vehicles were rummaged through and no known suspects or vehicles are known at this time. Please see if your cameras captured vehicle driving slowly or people walking driveways.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact **Detective Parnitzke at Palos Heights Police Department and reference Incident #2019-02753**. If you have any other questions, reply to this email to contact the Ring Team.

Stay safe,
Ring Team

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to [share your Ring videos](#), the Palos Heights Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed.

To learn more about video requests, visit our [FAQ](#).

[Please unsubscribe me from future requests to share footage](#)





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